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SpiceJet Ltd., 319, Udyog Vihar, PhaseIV, Gurgaon, Haryana, India.

#### As per Government guidelines, check-in counters at all airports will now close 45 minutes before departure with immediate effect. Please plan your Airport arrival accordingly. Domestic flights from Delhi would depart from Terminal 1D

# Booking Reference Name of passenger(s) Seat No(s) Ratnadeep Debnath [16F][14F] [13F][13F] Name : Ratnadeep Debnath Address : Rly. bungalow no. 304/b Guwahati as 781011 india Home: 9577904109

Domestic TravInsure Policy Number : **HE481218** 

23 Jul 2011

## **Flight Information**

Booking Date :

Date	Flight No	Departing [Terminal]	Arriving [Terminal]	Duration
✤ Thursday, 15 Sep 11	SG 881	Guwahati 15:30 hrs	Delhi [1D] 18:15 hrs	2hrs 45mins
✤ Thursday, 15 Sep 11	SG 219	Delhi [1D] 20:30 hrs	Pune 22:35 hrs	2hrs 5mins
✤ Monday, 19 Sep 11	SG 212	Pune 11:15 hrs	Delhi [1D] 13:20 hrs	2hrs 5mins
🔶 Monday, 19 Sep 11	SG 893	Delhi [1D] 15:20 hrs	Guwahati 17:45 hrs	2hrs 25mins

\* All times are local to the respective airport [ 24hrs format]

### Payment Information [Indian Rupee (INR)]

Fare Details		Payment Details	
Fare	4,500.00	Amount Paid	8,771.00
(fare + airline fuel charge)			
Fare	3,400.00		
(fare + airline fuel charge)			
-1 x Special Fare Dis	-474.00		
1 x Advance Seat Selection	200.00		
Domestic travinsure	129.00		
PSF	916.00		
Transaction Charge	100.00		
Service Tax @10.3% (Incl.2%EC,1%SHEC)	0.00		
Total Price	8,771.00		

# SpiceJet commemorates 100 years of Civil Aviation in India



#### **Terms and Conditions**

#### **General Information**

- 1. Guests are requested to present valid photo identification for all guests, including children and infants. The only acceptable proof of identification for International flights would be a valid passport.
- 2. SpiceJet's Schedules are subject to change and regulatory authority approvals.
- For all international flights, the only acceptable proof of identification would be a valid passport. However, for travel to and from Nepal the following proofs of identification (other than the passport) would be accepted:
  - Only valid passport and voter's ID card would be accepted for adults. Driver's license and PAN card would not be accepted
  - Birth Certificate/School ID for Children
  - Birth Certificate for Infants (children below 2 years/24 months as on the date of travel)

The above is applicable for Indian citizens traveling to and from Nepal. Please ensure that you check the passport/visa requirements and restrictions applicable for citizens belonging to countries other than India.

- 4. SpiceJet will not be liable in any way for delays/ cancellations/ diversions whether due to bad weather, government regulation or for instances beyond SpiceJet's control. Further, SpiceJet operates on a point-to-point basis and will also not be responsible for the consequence of delays including onward journey on a connecting mode of conveyance.
- 5. SpiceJet will not and does not provide hotel accommodation / meals / transportation in case of delays/ cancellations for any reason whatsoever.
- 6. All new taxes/charges levied by the Government of India or any statutory body subsequent to the date of booking and applicable on the date of travel shall be charged and payable separately.
- 7. SpiceJet requests that at the point of reservation the Guest provides the airline or it's Authorized Agent with a contact number (valid mobile number) for each city in the Guests' itinerary including the applicable country and area codes.

#### Booking

- 1. For Bookings made directly with travel agents a non-refundable transaction fee will be collected by them towards the booking.
- 2. Bookings made under Special Return Fare may be cancelled only prior to using the out bound flight. However, flight(s) may be changed by paying a fee and the difference in fare between the original and the current available fare similar to the Regular Fare ticket.

#### For Domestic Travel

- 3. Bookings made under the Armed Forces quota are non-cancelable and non-changeable. Armed Forces bookings are not applicable on international travel.
- 4. For bookings made using non-Indian credit cards it is mandatory for one of the traveling Guests to be the card holder and the credit card used when booking is to be carried to the airport for physical verification. In the absence of the credit card or identity mismatch, Guests will not be allowed to board the flight.

#### For International Travel

- 5. Certain fares have conditions which limit or exclude the Guests' right to change or cancel reservations.
- 6. Bookings made with credit cards which are issued at a country other than the destination or origin country are subject to physical verification at the airport during check-in. The credit card holder necessarily needs to be part of the traveling party
- 7. Currently SpiceJet does not have provisions for accommodating stretchers, human remains and pets hence carriage of the same for International travel is not permitted.
- 8. For international travel, the passport must be valid for atleast 6 months from the date of travel.

#### **Changes and Cancellation**

- 1. Name changes on a confirmed booking are strictly prohibited. Please ensure that the name given at the time of booking matches the name as mentioned on the traveling Guest's valid photo ID.
- 2. Changes/cancellation to a booking may be done up to 2 hours prior to the departure of the flight
- 3. A fee of INR 750 per Guest per one way (or equivalent local currency of the departure country) plus the difference in fare (if any) between the original and the current available fare would be charged towards the changes.
- 4. A fee of INR 750(or equivalent local currency of the departure country) per Guest per one way would be deducted towards the cancellation of a booking. The balance amount may be utilized for any booking up to a year from the date of cancellation. The Guest

may opt for a refund of the balance amount.

5. The Credit Shell can only be used by calling SpiceJet's Guest Sales & Reservations department at 9871803333. The booking reference number /PNR number needs to be quoted when utilizing the amount now available as credit with SpiceJet.

#### Check-in

1. It is advisable to reach the airport and check-in at the earliest possible to avoid any rush or inconvenience.

#### For Domestic Travel

- 2. SpiceJet recommends that Guests report for Check-in at least 2 hours prior to the departure of the scheduled flight. The Guest's journey will be smoother if they allow themselves ample time to comply with the Check-in Deadlines. SpiceJet reserves the right to cancel a Guest's reservation if they do not comply with the Check-in Deadlines indicated. SpiceJet or its Authorized Agents will advise Guests of the Check-in Deadline.
- 3. Check-in closes 45 minutes prior to the scheduled departure of the flight. Failure to check-in within the stipulated time limit will result in forfeiture of the ticket amount.

#### For International Travel

- 4. SpiceJet recommends that Guests report for Check-in at least 3 hours prior to the departure of the scheduled flight. The Guest's journey will be smoother if they allow themselves ample time to comply with the Check-in Deadlines. SpiceJet reserves the right to cancel a Guest's reservation if they do not comply with the Check-in Deadlines indicated. SpiceJet or its Authorized Agents will advise Guests of the Check-in Deadline.
- Check-in closes 01 hour prior to the scheduled departure of the flight. Failure to check-in within the stipulated time limit will result in forfeiture of the ticket amount.
- 6. Any Guest connecting to or from SpiceJet flights from the domestic to the international route or vice versa would have to adhere to the following:
  - 1. SpiceJet would not be responsible for any delay due to immigration/custom clearance leading to a missed onward connection. The Guest may have to purchase a new ticket.
  - 2. The boarding card for the final international leg of journey would be issued only at the last departing station.

#### Baggage

- 1. The following restrictions would be applicable for travel to:
  - <u>Kathmandu</u>: As per Nepal Government Indian currency upto a denomination of 100 (100 INR notes) is only permitted to be carried on ones person. Carriage of Indian currency in denominations of 500 & 1000 (500INR and 1000INR notes) is strictly prohibited.
  - <u>Colombo</u>: As per the Department of Agriculture Sri Lanka; for importation of all plants, planting material and plant
    products into Sri Lanka it is necessary to obtain a permit from the Director General of Agriculture- Sri Lanka. Each
    import must carry phytosanitary certificates and other required documents from their respective countries at the point
    of entry. If not, materials would be subject to detention for destruction by the Quarantine Authority.
- 2. Free baggage allowance on SpiceJet is as follows:

Hand Baggage: One piece of cabin baggage of maximum weight of 10 kgs (maximum 115 cm in overall dimensions (L+W+H) is permitted per Guest. No cabin baggage is allowed on flights originating from Jammu and Srinagar airports. Check-in Baggage: Checked baggage of maximum 20 kgs is permitted per Guest. Baggage in excess of 20 kg would be charged at the current applicable excess baggage rate and carriage of the same would be further be subject to space availability.

- SpiceJet assumes no liability for fragile or perishable articles. The airline assumes no liability for wear and tear to luggage (scratches, torn zippers, straps, wheels, handles, scuffs, dents, soiling or manufacturing defects).
- 4. It is recommended that all valuables (e.g. camera, jewelry, cash, electronics, perishables items, etc.) and medication shall be carried in cabin baggage. SpiceJet assumes no responsibility for any pilferage/ damage to valuables incase they are carried in check-in baggage and the passenger shall be doing so at their sole risk and consequences
- 5. SpiceJet's liability for loss of baggage is limited to Rs.200 per kg subject to maximum of Rs.3000 only (or equivalent local currency of the departure country).

#### **Special Assistance**

- 1. Expectant mothers may travel up to and including the 27 weeks of their pregnancy, and will be accepted between the 28 to 35 weeks only if they are in possession of a doctor's certificate confirming the stage of their pregnancy and stating that they are fit to fly. Detailed information is available on <a href="http://www.spicejet.com/specialassistance.asp">http://www.spicejet.com/specialassistance.asp</a>.
- 2. Guests requiring wheelchair assistance, stretcher, Guests traveling with infants and Unaccompanied Minors need to be booked in advance since the inventory for these special service requests are limited per flight. Please call SpiceJet's Guest Sales and Reservations numbers for further assistance. Detailed information is available on http://www.spicejet.com/specialassistance.asp

#### Denied boarding, Delays and Cancellation

1. Please refer to http://www.SpiceJet.com/charter.asp for full terms and conditions.

The terms and conditions mentioned on the itinerary are not exhaustive. For full terms and conditions please log onto <u>http://www.SpiceJet.com</u>/tnc.asp.

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